

What are the key differences between booking Tennis and Padel Courts on Mycourts?

For those of you used to booking indoor and outdoor tennis courts the basic process is similar, choose your court, choose your booking slots and pay any charges (lighting and guest fees for tennis, court charge and guest fees for padel) using your Mycourts account. However, there are some key differences that are highlighted below.

Padel - A padel court booking always assumes four players play; the booking padel member and any combination of padel members or padel guests for the other three players. Where neither a member nor padel guest has been specified by the start time of the booking slot, Mycourts will assume that a guest played and add the guest fee(s) to your booking charge automatically the day after the playing date.

It is the booking member's responsibility for ensuring the correct members and padel guests as applicable are recorded prior to the playing start time, the Club will not refund a member who forgets to add padel members before the booking start time.

It is also the booking member's responsibility to pay all guest fees and the guest's share of the court booking charge. On the playing date, an email will be sent to each padel member on the booking inviting (but not obliging) them to pay $\frac{1}{4}$ of the court booking charge excluding any guest fees to the booking member. The booking member can of course make any arrangement for sharing the cost with members directly.

Padel court booking charges are inclusive of lighting.

Tennis – A tennis booking assumes nothing about who plays unless the booking member specifies a tennis guest or adds a tennis member to the booking. Like padel it is the booking members responsibility to pay any lighting and/or guest fees. On the playing date, depending on the number of members on the booking an email will be sent to each member on the booking inviting (but not obliging) them to pay the lighting charge (i.e. excluding any guest fees) divided by the number of players (counting any guest or guests as players) i.e. $\frac{1}{2}$ or $\frac{1}{3}$ or $\frac{1}{4}$ of any lighting charge to the booking member. The booking member can of course make any arrangement for sharing the cost with members directly.

A comparison of the tennis and padel court booking policies is included in Appendix 1.

Appendix 1 – Comparison of Member Tennis and Padel Court Booking Policies

Policy Description	Tennis Indoor	Tennis Outdoor	Padel Policy Detail
Who can book courts?	All Adult and Youth playing category memberships only	All Adult and All Under 18 playing category memberships only	All Full Padel playing category members.
Who can the booking member include in a booking?	Any playing tennis member or a Tennis Guest		Any Full Padel or under 18 family padel member or a Padel Guest can be specified for each of the three slots before the booking start time.
Book from today n days in advance	14 days		
Book nth day from today at	07:15		
Single booking times allowed in minutes per court	30, 60 or 90 mins.	30, 60, 90 or 120	30, 60 or 90 mins.
Max Minutes a member can book per day (mins)	90 mins per day.	240 mins per day	90 mins per day.
Max Minutes a member can book on playing date (mins)	Unrestricted	Not Applicable	
Max number of separate bookings	Unrestricted within max minutes limit.		
Can book multiple courts with the same start time (as separate bookings)	No (and tennis and padel members cannot book tennis and padel courts with the same start time)		
Court Booking Charge per 30 mins booking slot (includes lights)	Not Applicable		£15 per 30 mins
Lighting Charge per 30 mins booking slot	£5.20 per 30 mins	£3.20 per 30 mins	Not Applicable
Guest Fees	£2 per 30 mins Adult £1 per 30 mins Under 18 Paid when Guest added to booking		£3 per 30 mins per guest Paid when Guest added to booking AND day after play by date if any playing partner/opponent is left containing (no opponent) at the start time of the booking slot

Policy Description	Tennis Indoor	Tennis Outdoor	Padel Policy Detail
Minimum court cancellation notice period to refund charges and avoid late cancellation fee	48 or more hours before start time of booking for full refund of lighting and guest charges	No notice required for full refund of lighting and guest charges	24 or more hours before start time of booking for full refund of court and guest charges
Court cancellation less than notice period hours before start time of booking	Lighting and guest charges reversed and replaced by late cancellation charge of £2 per 30 mins.	Not Applicable	Court charge and any guest fee(s) are reversed and replaced with a late cancellation fee of £7.50 per 30 mins.
If the court booking slot is subsequently booked out.	The late cancellation fee for the booking slot is reversed.	Not Applicable	The late cancellation fee for the booking slot is reversed.
Minimum Member Mycourts Account Top-up Amount via STRIPE <i>Note: Member must have sufficient credit on their MyCourts account for the court booking charge but not for guest fees.</i>	£20 Tennis only member £40 Tennis and Padel member		£40 Padel only member
Member must have sufficient credit on account to	Pay court lighting charge		Pay court booking charge
Member can overdraw account to pay for Guest Fees	Yes		
If Member's account is overdrawn	Member cannot book courts or be included in another member's booking until their account is in credit.		
Club closes courts	Full refund of court booking charges, guest fees and late cancellation fines as applicable.		